

# An Information Revolution

(A short version)

What do you think about our plans for health and social care services?



## Questions and Answers booklet



Easy Read version of  
**Liberating the NHS:**  
**An Information Revolution**  
A consultation on proposals  
Response form

## Questions and answers booklet



We have not asked you the questions that are for professionals, doctors or other staff.



If you would like to see these please look at the main Information Revolution paper on the web:

**[www.dh.gov.uk/liberatingtheNHS](http://www.dh.gov.uk/liberatingtheNHS)**



Please answer the questions you can and leave blank any you do not want to answer.

Please send this booklet to:



**Consultation Responses  
Information Strategy Team  
Department of Health  
7th Floor  
New Kings Beam House  
London  
SE1 9BW**



Or send your answers by email to:

**[informationrevolution@dh.gsi.gov.uk](mailto:informationrevolution@dh.gsi.gov.uk)**

## Part 1



### Question 1

What health and social care information works well at the moment and what needs to change?



### Question 2

What do you use health and social care information for?



### Question 3

Does the Information Revolution cover everything it needs to?

Yes

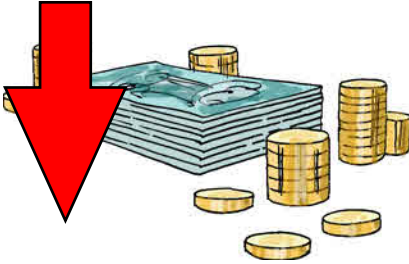
No

If you ticked **no**, please tell us what else it needs.



### Question 4

How can better information save money?



### Question 5

What should the government spend time and money on to make the best change?

## Part 2



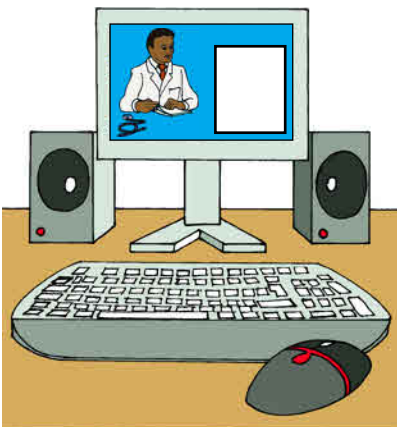
### Question 1

Would you like to be able to see your care records easily?

Yes

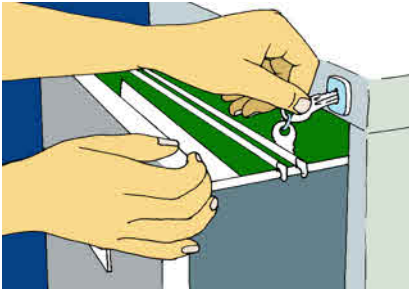
No

Please tell us why.



### Question 2

What would you like to talk to your doctor or others about over the internet?



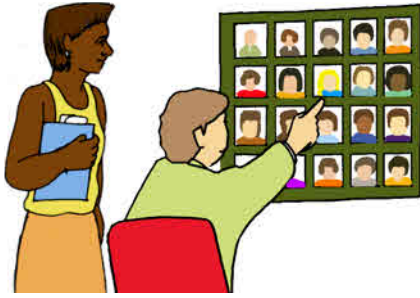
### Question 3

What do we need to do to keep records safe?



### Question 4

What information and support would help people when they are very worried?

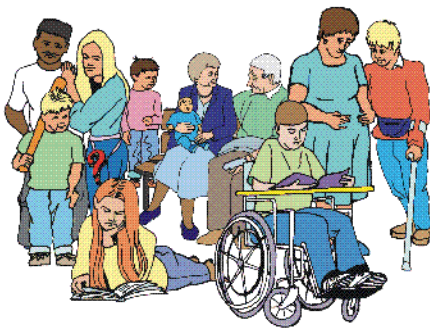


## Question 5

What types of information do you need to make good choices? Is it easy to find at the moment? Where have you looked?

## Question 6

What information do other groups of people need?



Groups like:

- people with learning disabilities
- children
- older people
- people from other backgrounds



### Question 7

What information do carers need and should it be different from yours?



### Question 8

What information do people need who are looking after their health and care themselves?

What support do they need to use that information?

## Part 3



### Question 1

Do you use any information about how good services are at the moment?

Yes

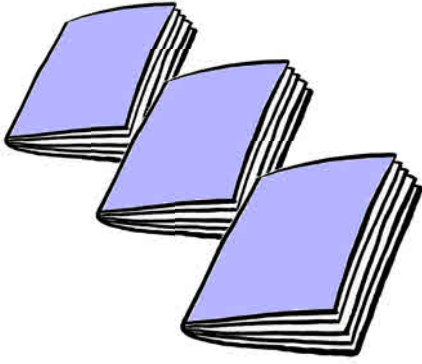
No

If you ticked **yes**, please tell us which information you use.



### Question 2

What other information about how good services are would be useful?



### Question 3

How can we get information the same across health and social care and all the other organisations people use?



### Question 4

Is this more important for some groups of people?

Yes

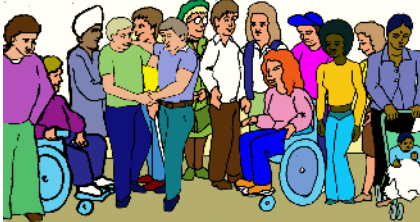
No

If you ticked **yes**, please tell us which groups..



### Question 5

How can we use the things you say about services to make them better?



### Question 6

How can we get more people saying what they think about services?



### Question 7

How can we make sure services listen to what people say?



### Question 8

What questions would give you good information to help you choose between services?

## Part 4



### Question 1

Doctors and other people will have to keep more information on computers. How could this help them?



### Question 2

How can we help people who work with information (like doctors) do it better?

## Part 5

### Question 1



Making decisions together means talking about a lot of things openly. Would you have any problems with that?

Yes

No

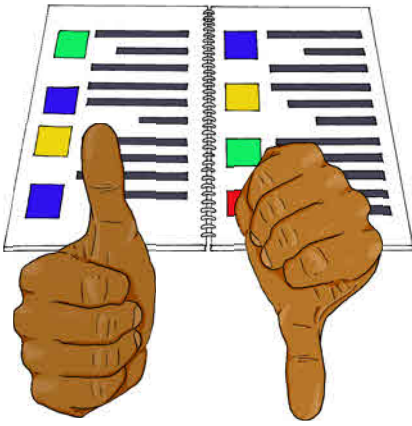
If you ticked **yes**, what problems would you have?



### Question 2

More organisations and people will be giving you more information. Are there any problems with this?

### Question 3



Should information be made to meet a standard? Are there any problems with how much this would cost or how difficult it would be?



### Question 4

How can the Information Revolution help everyone? Including people who do not use computers or need help using them. Or use other formats like EasyRead?



## Question 5

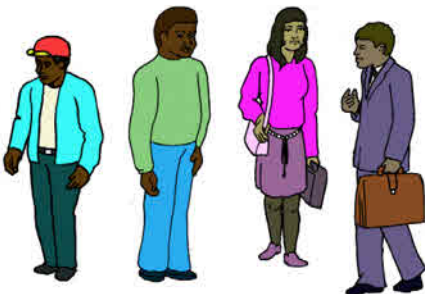
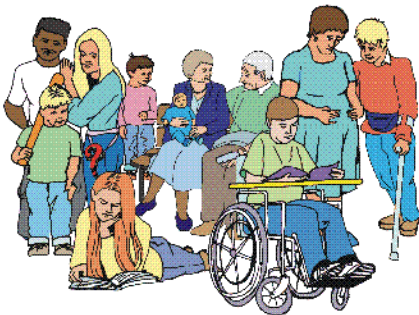
What other health and social care information would you like to see?

## Part 6

### Question 1

The information revolution should do a lot of good things.

Can you think how it might help or not help:



- the climate
- business
- people in the countryside
- people with disabilities
- people with learning disabilities
- old or young people
- men and women or people changing sex
- people from ethnic minorities and other backgrounds
- people with different faiths or religions
- people who are gay, lesbian or bisexual

**Please answer Question 1 on the next page.**



## Question 1

Please write your answer here.



## Question 2

Are there any other important things about health and social care information we need to know about?

A large, empty rectangular box with a thin teal border occupies the right two-thirds of the page. It is intended for the user to write their answer to the question.

## About you

You do not have to fill in this part if you do not want to, but it will help if you can.



Your Name:

Are you answering our questions for a organisation or group?

Yes

No



If **Yes**, what is the name of the organisation or group.



Telephone:



Email:



**This is the end of the survey.**

**Thank you for taking the time to fill this in.**

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